

# DFA's Vision, Mission, and Values

We are **With U • For U**. We are proud to support the UC Irvine community.

## Vision

*Advance UC Irvine's strategic goals and priorities through leadership in resource management, sustainability, and innovation while fostering a commitment to inclusive excellence.*

## Mission

*Serve as planning partners, problem solvers, and solution providers to manage UC Irvine's financial and physical resources effectively and efficiently in support of its academic, research, service, and health missions. We are **With U • For U**.*

## Values

### Integrity

*Strive to be responsible and reliable partners that prioritize ethical decision-making, transparency, and accountability in all our actions.*

### Efficiency & Effectiveness

*Optimize work structures, methods, and tools to deliver more value to our campus community.*

### Health & Safety

*Establish and maintain a safe and healthy workplace that nurtures employee well-being and operational excellence to foster sustainable growth.*

### Diversity, Equity, & Inclusion

*Promote and embody a culture where everyone feels they are a valued and respected member of our campus community.*

### Teamwork

*Collaborate and create synergies within the division and across various partners.*

### Change & Innovation

*Embrace change in the spirit of continuous process improvement and encourage each employee to invest in learning and development opportunities.*

# DFA's Strategic Plan Overview

Based on UC Irvine's Four Strategic Pillars



## UC Irvine Pillar 1: Growth That Makes a Difference

Expanding Our Capacity to Improve Lives



## UC Irvine Pillar 2: First in Class

Elevating the Student Experiences to Prepare Future Leaders



## UC Irvine Pillar 3: Great Leaders

Making Regional and Global Connections That Enhance Our Mission and Serve the People



## UC Irvine Pillar 4: New Paths for Our Brilliant Future

Forging Best Practices to Power the Coming Century

### DFA Strategic Priorities

#### UC Irvine Pillar 1

- A. Oversee the development and deployment of the physical infrastructure to support campus growth and accessibility.
- B. Provide physical infrastructure support to meet campus enrollment goals as outlined in the compact with the state of California.
- C. Focus on opportunities to expand research and lab space.

#### UC Irvine Pillar 2

- A. Elevate the student experiences through efficient services that promote a culture of well-being and safety in their living, work, and educational environments.

#### UC Irvine Pillar 3

- A. Strengthen and promote environmentally sustainable operations and practices.
- B. Foster and promote external partnerships.

#### UC Irvine Pillar 4

- A. Reimagine business processes with a focus on efficiency and effectiveness and foster an environment of continuous process improvement.
- B. Effectively address the university's liability, financial, operational, compliance, and reputational risks.
- C. Develop and maintain an engaged workforce and cultivate a sense of belonging.
- D. Lead the transition to a new budget model that allocates funding to best support strategic priorities.

## Divisional Goals

**P4-DFA Strategic Priority A: Reimagine business processes with a focus on efficiency and effectiveness and foster an environment of continuous process improvement.**

**Goal 1: Digital Content Management**

Streamline and advance digital content management across the division by implementing a robust web management strategy, elevating the performance of 22 DFA websites and ensuring a minimum accessibility score of 85%. (FY24-FY28)

**Goal 2: Divisional Training Strategy**

Transform DFA training operations to enhance efficiency and effectiveness by developing and implementing a divisional strategy for the design and delivery of functional area trainings to internal and external audiences, improving consistency, user experience and resource use. (FY24-FY29)

**Goal 3: Customer Service Management Platform (ServiceNow)**

Improve service quality and efficiency across DFA by implementing Customer Service Management system (ServiceNow), automating work order tracking and standardizing knowledge management. (FY24-FY29)

**Goal 4: Divisional Continuous Process Improvement Strategy**

Foster a culture of continuous process improvement within DFA by developing and implementing a divisional strategy, promoting shared framework, tools, metrics, and staff engagement. (FY24-FY29)

**P4-DFA Strategic Priority C: Develop and maintain an engaged workforce and cultivate a sense of belonging.**

**Goal 5: Talent Development**

Elevate DFA’s internal talent development approach by assessing, developing and proposing a phased-implementation model, enhancing staff growth opportunities and assisting in addressing internal talent gaps. (FY24-FY26)

**Goal 6: Diversity, Equity, and Inclusion Initiatives**

Advance DFA’s strategic commitment to a culture of inclusivity, fairness, and anti-discrimination by leveraging the SAN Power Team to refine goals and metrics, finalizing a 5-year framework. (FY24-FY29)

**P4-DFA Strategic Priority D: Lead the transition to a new budget model that allocates funding to best support strategic priorities.**

**Goal 7: Divisional Budget Strategy**

Develop and implement a divisional methodology for effective allocation of resources in DFA, aligning the approach with the new campus budget model. (FY24-FY29)