

# DFA's Vision, Mission, and Values

We are **With U • For U**. We are proud to support the UC Irvine community.

## Vision

*Advance UC Irvine's strategic goals and priorities through leadership in resource management, sustainability, and innovation while fostering a commitment to inclusive excellence.*

## Mission

*Serve as planning partners, problem solvers, and solution providers to manage UC Irvine's financial and physical resources effectively and efficiently in support of its academic, research, service, and health missions. We are **With U • For U**.*

## Values

### Integrity

*Strive to be responsible and reliable partners that prioritize ethical decision-making, transparency, and accountability in all our actions.*

### Efficiency & Effectiveness

*Optimize work structures, methods, and tools to deliver more value to our campus community.*

### Health & Safety

*Establish and maintain a safe and healthy workplace that nurtures employee well-being and operational excellence to foster sustainable growth.*

### Diversity, Equity, & Inclusion

*Promote and embody a culture where everyone feels they are a valued and respected member of our campus community.*

### Teamwork

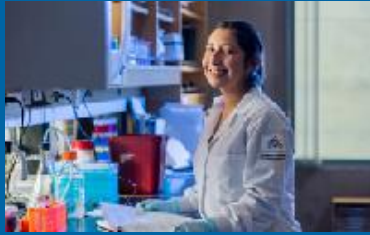
*Collaborate and create synergies within the division and across various partners.*

### Change & Innovation

*Embrace change in the spirit of continuous process improvement and encourage each employee to invest in learning and development opportunities.*

# DFA's Strategic Plan Overview

Based on UC Irvine's Four Strategic Pillars



## UC Irvine Pillar 1: Growth That Makes a Difference

Expanding Our Capacity to Improve Lives



## UC Irvine Pillar 2: First in Class

Elevating the Student Experiences to Prepare Future Leaders



## UC Irvine Pillar 3: Great Leaders

Making Regional and Global Connections That Enhance Our Mission and Serve the People



## UC Irvine Pillar 4: New Paths for Our Brilliant Future

Forging Best Practices to Power the Coming Century

### DFA Strategic Priorities

#### UC Irvine Pillar 1

- A. Oversee the development and deployment of the physical infrastructure to support campus growth and accessibility.
- B. Provide physical infrastructure support to meet campus enrollment goals as outlined in the compact with the state of California.
- C. Focus on opportunities to expand research and lab space.

#### UC Irvine Pillar 2

- A. Elevate the student experiences through efficient services that promote a culture of well-being and safety in their living, work, and educational environments.

#### UC Irvine Pillar 3

- A. Strengthen and promote environmentally sustainable operations and practices.
- B. Foster and promote external partnerships.

#### UC Irvine Pillar 4

- A. Reimagine business processes with a focus on efficiency and effectiveness and foster an environment of continuous process improvement.
- B. Effectively address the university's liability, financial, operational, compliance, and reputational risks.
- C. Develop and maintain an engaged workforce and cultivate a sense of belonging.
- D. Lead the transition to a new budget model that allocates funding to best support strategic priorities.

# Divisional Goals

## Goal

### Goal 1: Digital Content Management

Significantly elevate the performance of DFA websites (22) by establishing a robust web management strategy with the goal to maintain a minimum accessibility score of 85% across all websites, while streamlining content management processes. (FY24 – FY28)

**P4 – DFA-A**

### Goal 2: Divisional Training Strategy

Develop and implement a divisional strategy for training design and delivery of DFA functional area trainings for internal and external audiences. (FY24 – FY29)

**P4 – DFA-A**

### Goal 3: Diversity, Equity, and Inclusion Initiatives

Continue building on the existing divisional DEI initiatives and leverage the DEI power team to establish additional DEI goals and metrics, finalizing a 5-year framework by the end of FY 2023-24. (FY24 – FY29)

**P4 – DFA-C**

### Goal 4: Talent Development

Assess, develop, and propose implementation of a DFA internal development model to enhance staff growth opportunities and assist in addressing internal talent gaps for phased implementation beginning in 2025. (FY24 – FY26)

**P4 – DFA-A**

### Goal 5: Customer Service Management Platform

Implement Customer Service Management system (ServiceNow) to improve customer service across DFA via automated work order tracking and standardized knowledge management. (FY24 – FY29)

**P4 – DFA-A**

### Goal 6: Divisional Budget Strategy

Develop and implement a divisional methodology for effective allocation of resources in DFA as we move to a new campus budget model. (FY24 – FY29)

**P4 – DFA-D**

### Goal 7: Divisional Continuous Process Improvement Strategy

Develop and implement a divisional strategy for a Continuous Process Improvement culture. (FY24 – FY29)

**P4 – DFA-A**