## Unit Goals: Design & Construction Services

Goal	Key Metrics/Milestones	Goal Drivers	Status
<b>Goal 1:</b> Establish a consistent and applicable permitting process for all campus improvement projects, including leased and ICHA projects. ( <i>FY24 – FY27</i> ) <b>P1 – DFA-A</b>	<ul> <li>Verify that all projects being built have been permitted.</li> <li>Improve timing for permit issuance.</li> <li>Establish quarterly meeting to ensure process is being followed by campus partners.</li> </ul>	<ul> <li>Jurisdictional authority over Regents land and developments.</li> <li>ICHA projects being plan reviewed by City of Irvine, shifting to outside consultant.</li> </ul>	
<b>Goal 2:</b> Efficiently manage project documents and communications and automate the process of maintaining/updating financial aspects of billing and project cost reporting to ensure projects meet program, budget and schedule parameters. ( $FY24 - FY28$ )	<ul> <li>Common file structures across projects.</li> <li>Standardized workflow processes across projects.</li> <li>Improved process for producing financial and cost reports by automating pulls of data from existing financial systems that house the data.</li> <li>Share out to FM and Procurement process improvements and positive outcomes.</li> </ul>	<ul> <li>Inconsistent tools and processes among projects and PM's.</li> <li>Financial system antiquated and producing errors.</li> <li>Process improvements necessary for consistency, training, tracking and reporting.</li> </ul>	
<b>Goal 3:</b> Enhance the campus' equal access to facilities and sites through developed campus standards, advocacy, and representation in an effort to be fully inclusive to those with permanent and temporary disabilities. ( $FY24 - FY24$ ) P1 – DFA-A	<ul> <li>Refer to the Campus Standards.</li> <li>Confirm participation from Disability Services on each new project procurement during design.</li> <li>Participate in improving campus websites for clarity surrounding accessibility, even during construction.</li> </ul>	<ul> <li>Embrace the campus aspirations for Universal Design and expand the stakeholder input in support of various disabilities.</li> </ul>	
<b>Goal 4:</b> Deepen and enhance UCI's sophistication and awareness on sustainability measures on capital projects. <i>(FY24 – FY27)</i> <b>P3 – DFA-A</b>	<ul> <li>Track Request for Proposals, and frequency of project updates and announcements.</li> <li>Verify that a list of recommended sustainable measures and practices are developed within one year.</li> <li>Verify that template for project update newsletter has been created within one year.</li> </ul>	<ul> <li>Continue to lead the nation in sustainability practices, including decarbonization and carbon neutrality.</li> </ul>	

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## Unit Goals: Design & Construction Services (cont.)

Goal	Key Metrics/Milestones	Goal Drivers	Status
<b>Goal 5:</b> Reduce the current average time to process requests to contract with design professionals from 2.5 weeks to 1.5 weeks after all required documentation is received. ( <i>FY24 – FY25</i> ) <b>P4 – DFA-A</b>	<ul> <li>Frequency of communications with UCI Project Managers (PM) and consultants if documentation is deficient prior to tracking processing time.</li> <li>Distribute fully executed Work Authorization no more than 1.5 weeks of initiating required signatures.</li> </ul>	<ul> <li>Accelerate project progress for award through process improvement.</li> </ul>	
<b>Goal 6:</b> Update Campus Standards and Master Specifications for use on all campus projects consistent among all departments delivering construction projects. <i>(FY24 – FY26)</i> <b>P4 – DFA-A</b>	<ul> <li>Campus stakeholders buy-in, including FM, EH&amp;S and Housing.</li> <li>Completed draft of updated Campus Standards and Master Specifications.</li> <li>Finalized product standardized within a living document balancing first cost and lifecycle costs.</li> </ul>	Consistency among campus stakeholder groups and communicating expectations for quality and project processes.	

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