# How to Locate Computer Identification Information

The following provides possible solutions for locating your computer identification information, including:

- Serial number: a unique number used for identification and inventory purposes
- **Computer name**: a unique identifier that is given to each computer and is used by IT to locate and connect to a computer to perform routine maintenance, as well as provide remote technical assistance
- Warranty expiration date: standard manufacturer's warranty expiration date

### How to Locate Computer Serial Number

#### Windows Operating System – Laptop & Desktop

• Command prompt option:

Step	Visual
<ol> <li>Right-click the Start/Windows button and select "Command Prompt".</li> </ol>	VISUAL         Computer Management         Command Prompt         Micre         Command Prompt (Admin)         Task Manager         Settings         Zor         File Explorer         Search         Run         Not         Shut down or sign out         Desktop
<ol> <li>At the Command Prompt, type the following command and then press</li> </ol>	Image: Point of the state of the
"Enter": wmic bios get serialnumber	(c) 2019 Microsoft Corporation. All rights reserved. C:\Users\ <b>ptanteater&gt;wmic bios get serialnumber</b>
<ol> <li>The computer's serial number will be displayed beneath the text "SerialNumber".</li> </ol>	Command Prompt - X (c) 2019 Microsoft Corporation. All rights reserved. C:\Users\ ptanteater>wmic bios get serialnumber SerialNumber ABC1234

• Laptop Device Hardware option:



- Desktop device hardware option:
  - Look at the back, top, or side of the case for desktop PC tower for a sticker with the serial number.

#### Apple/Mac Operating System – Laptop & Desktop

Depending on the product, you can find your serial number:

- On the surface of your product.
- On a Mac, by choosing <u>About This Mac</u> from the Apple menu.
- On an iPhone, iPad, iPod touch, iPod, or Apple Watch, in Settings > General > About.

Source: https://support.apple.com/en-us/HT204308

#### How to Locate Computer Name

Windows Operating System – Laptop & Desktop

• "Settings" Option:

Ste	ep	Visual
1.	Click on the magnifying glass next to the Start/Windows button.	All Apps Documents Settings Email More   Tep seps Access   Access Image: Access Image: Access Image: Access Image: Access   Access   Access Image: Access Image: Access Image: Access Image: Access   Access   Access Image: Access Image: Access Image: Access Image: Access   Access   Access Image: Access Image: Access Image: Access Image: Access   Image: Access Image: Access Image: Access Image: Access Image: Access   Image: Access Image: Access Image: Access Image: Access Image: Access   Image: Access Image: Access Image: Access Image: Access Image: Access   Image: Access Image: Access Image: Access Image: Access Image: Access   Image: Access Image: Access Image: Access Image: Access Image: Access   Image: Access Image: Access Image: Access Image: Access Image: Access   Image: Access Image: Access Image: Access Image: Access Image: Access   Image: Access Image: Access Image: Access Image: Access Image: Access   Image: Access Image: Access Image: Access Image: Access Image: Access   Image: Access Image: Access Image: Access Image: Access Image: Access   Image: Access Image: Access Image: Access Image: Acc
2.	At the "Type here to search" bar, type the following and then press "Enter":	All Apps Documents Settings Email More ▼ ···· Best match
	device name	(i) View your PC name System settings → View your PC name System settings
		C Open
3.	You'll see the computer's name displayed payt to "Davice Name" under	Device specifications
	"Device specifications".	Device name PETER-M-022 Processor Intel(R) Core(TM) i5-10310U CPU @ 170GHz 2 21 GHz
		Installed RAM 16.0 GB (15.6 GB usable)
		Device ID         BA3AA80F-6/02-43CC-8D6E-951207F206F2           Product ID         00329-00000-00003-AA052
		System type 64-bit operating system, x64-based processor Rep and tauch No pap or tauch input is available for this display.
		ren and touch into perior touch input is available for this display

## Apple/Mac Operating System – Laptop & Desktop

Steps:

- 1. Click on the **Apple** menu and select **System Preferences**.
- 2. Click on the **Sharing** pane.
- 3. Locate the computer name on the Sharing screen.

## How to Locate Computer Manufacturer's Warranty Expiration Date

#### Windows Operating System – Dell Laptop & Desktop

Laptops and Personal Computers should be replaced when they reach the end of their manufacturers standard warranty period as older machines are hard to repair and at some point, can no longer be patched. The replacement/refresh cycle recommended by OIT for laptops and PCs is 4 years. Devices that are past their expiration dates may no longer be supported by OIT and hardware/software vendors and thus are vulnerable to cybersecurity threats.

For other device manufacturers, please refer to their website.

Step	Visual
<ol> <li>Enter the following web address in an internet browser: <u>https://www.dell.com/support/home/en-us/Products/?app=warranty</u></li> </ol>	DelL/Itechnologies     Search to Sequent     O Contact is @ USEN - 10 Contact       Product     Search to Sequent     Bayers - 0 Contact is @ USEN - 10 Contact       0 : Search : Search to Search to Sequent     Support Services and Contracts       Underlify your product to see your Support Services status and coverage options.       Identify your product     Enter a Dell Service is and EMC Product to.       Image: Search to be your Support Services status and coverage options.     Which product can we help you with?       Enter a Dell Service is a product identify grant began to be to the product identify grant began to be to be provided in the sproduct identify grant began to be and it is bold sportAssist.     Develoal is instate SupportAssist.
<ol> <li>In the "Identify your product" box search bar, type the computer serial number and then click "Search."</li> </ol>	Identify your product         Enter a Dell Service Tag or a Dell EMC Product ID.         Search         Want to look up your product? Enter a product identifier. Show me how         Browse all products         Find MyService360 assets
<ol> <li>You'll see the computer's warranty expiration date displayed in a pop-up box titled "Support Services Details" next to "Primary Support Services Status."</li> </ol>	Support Services Details   Latitude 5410  Primary Support Services Status Support Services Status:  ABC1234  Primary Support Services Status Support Services Plan: Basic  Location Support Services Plan: Basic Support Se