

WITH U • FOR U

DFA Employee Newsletter



A message from
Chief Financial Officer &
Vice Chancellor, Mary Lou D. Ortiz

**Managers/Supervisors: Please share this email with DFA campus temporary and contract employees. For those who do not have regular access to emails/laptops/PCs, please print and share this email accordingly.*

Dear DFA employees,

I hope this message finds you well and enjoying the summer season. As we reach the midpoint of the year, I wanted to take a moment to acknowledge the great work each of you has contributed to our collective success.

As you've probably seen from various news announcements, UC Irvine celebrated the success of over [8,200 graduates](#), and 49 percent of those who received bachelor's degrees are first-generation college students. Last week, Chancellor Gillman [announced](#) the establishment of the Joe C. Wen School of Population & Public Health. This move promotes and advances health equity for all populations through research, teaching, service, and public health practice, locally and globally.

During [June's town hall](#), we emphasized the importance of our [strategic plan](#), which includes ten strategic priorities aligned with UC Irvine's four strategic pillars. I encourage everyone to familiarize themselves with DFA's strategic plan. Our commitment to this plan aims to enhance organizational performance and foster a culture of innovation, process improvement, adaptability, and resilience.

In line with [goal 3 of our strategic plan](#), I want to highlight our ongoing commitment to Diversity, Equity, and Inclusion (DEI). [DFA DEI Conversation Engagements](#) will resume this month, starting with the topic of [understanding microaggressions](#), led by one of our [certified facilitators](#). This effort supports our dedication to cultivating an inclusive culture.

I also want to remind everyone about our in-person [DFA Summer Social](#), scheduled for Thursday, August 8. This event will be a wonderful opportunity to celebrate our accomplishments, recognize the hard work of our team, and foster camaraderie and team building. I hope to see you all there.

As always, please feel free to share your comments and suggestions by sending an email to WithUForU@uci.edu.

Sincerely,

Mary Lou D. Ortiz
Chief Financial Officer
Vice Chancellor, Finance & Administration



DFA's Vision, Mission, and Values

We are **With U • For U**. We are proud to support the UC Irvine community. Our vision, mission, and values set our direction, guide our decisions, and foster a shared culture. [Learn more.](#)

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Employee Profiles

New Hires

Featured Events

Thurs., 8/8 | 9-10:30 a.m.
[DFA Summer Social \(In-Person Event\)](#)

Wed., 8/28 | 11 a.m.-12 p.m.
[2024 Staff Appreciation Picnic](#)

Wed., 10/23 | 10-11 a.m.
[DFA Virtual Town Hall](#)

DFA Employee Information

UCI Events

UCI HR | Working Well

UCI Today

With U • For U Mobile App



DFA-HR REMINDERS

DFA-HR Corner

We encourage all staff to complete the available UC Learning Managing Implicit Bias Series as part of diversity, equity and inclusion knowledge expansion and training efforts. These six, interactive courses

focus on bringing awareness of how implicit bias impacts our interactions with one another and the way we work. You can find the description of the courses [here](#), and below are direct links to each course:

- [What is Implicit Bias?](#)
- [The Impact of Implicit Bias](#)
- [Managing the Influence of Implicit Bias: Awareness](#)
- [Common Forms of Bias](#)
- [Managing the Influence of Implicit Bias: Mindfulness and Conscious De-biasing](#)
- [Managing Implicit Bias in the Hiring Process](#)

Article provided by DFA-HR



Continuous Improvement Tools and Templates: Five Whys

DFA's Program Development and Execution (PDE) [website](#) features a variety of tools and templates in the areas of process improvement, project management, and change management to support staff in their process improvement projects and efforts.

Tool Spotlight: Five Whys

The success of a process improvement initiative depends on identifying the true root cause for the problem, which can then be targeted for improvement. The [Five Whys](#) technique is a problem-solving method that involves asking "why" repeatedly to uncover a problem's root cause. This approach prevents a team from being satisfied with superficial solutions which may treat symptoms rather than root causes and won't fix the problem in the long run. [Learn more](#) about the Five Whys and other tools for root cause analysis.

TAKE CPI ACTION

Incorporate CPI in your daily activities. Identify a bottleneck, own it, and improve it!
View and download the [DFA CPI flyer](#).



Submit Ideas/Projects

Submit information about a [process improvement project or idea in your department](#).



Browse Existing Projects

Explore [DFA's CPI dashboard](#) for current, proposed or recently completed process improvement projects in our division.



Explore DFA's CPI Toolkit

Explore the [DFA's CPI toolkit](#). Contact us at WithUForU@uci.edu with any questions and suggestions for additional tools.

Article provided by DFA Program Development & Execution



Transportation and Distribution Services (T&DS) Launches Redesigned Website

Transportation and Distribution Services (T&DS) is pleased to share that we recently launched our redesigned [T&DS website](#)! Key improvements feature a modernized design with restructured menus, a mobile-responsive design, and additional support resources for the myCommuter portal. These changes were implemented with the intent of streamlining our user's interactions with the site with a primary focus towards efficiency in alignment with the DFA Strategic Plan.

We look forward to continuing to serve our community through these continuous process improvements. We also want to express our gratitude to our customers for their valuable feedback and to our partners for their support throughout this project.

As a reminder, please be sure to update any saved links or bookmarks to ensure seamless access to all our T&DS website services.

Article provided by UC Irvine Transportation & Distribution Services



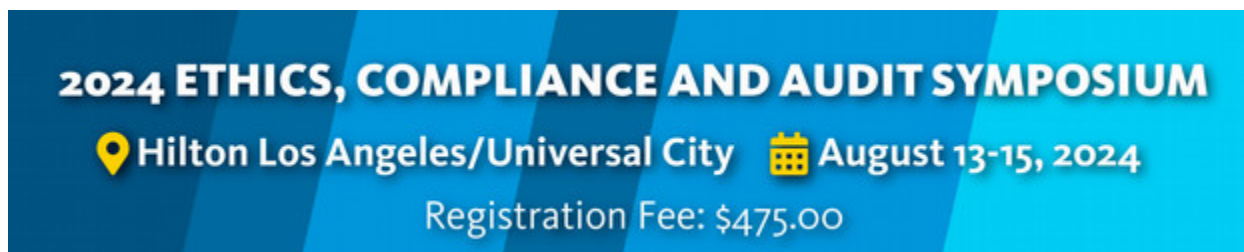
Workplace Violence Prevention Program (WVPP)

Launched on July 1, 2024, the WVPP addresses specific hazards and outlines corrective measures for each work area and operation on campus, including comprehensive procedures for responding to emergencies, evacuation plans, post-incident response, and investigative protocols. Check out the [webpage](#) for more information.



[Drink More Water](#)

Hydration is a key element to maintaining a healthy immune system. Drinking water is essential for your body to function normally as it prevents dehydration, flushes waste from our bodies, moves nutrients through our cells, and keeps our joints lubricated. Check out the [webpage](#) for more information.



2024 Ethics, Compliance, and Audit Symposium

The [2024 UC Ethics, Compliance, and Audit Symposium](#) will be held at Hilton Los Angeles/Universal City on August 13-15, 2024.

You can attend in-person sessions, where you will discuss significant issues and look at emerging trends impacting higher education, while sharing best practices and delving into innovative techniques designed by higher education audit and compliance professionals.

While this event provides target subject-matter training to our compliance and audit professionals across the UC system, it is open for anyone to attend. You will be joined by your higher education colleagues, who specialize in Americans with Disabilities Act Compliance, Audit, Campus Privacy, Clery Act Compliance, Cybersecurity, Export Control, Healthcare Compliance & Privacy, Human Resources Compliance, Information Security, Investigations, Legal Policy, Research Compliance, Risk Services, Title IX, and more.

As a reminder, please seek supervisor/manager approval before [registering](#).

Article provided by UC Irvine Internal Audit Services



Display Board Project at the Bren Events Center

Led by construction project manager, Glenn Yu, new electronic displays have been installed at the Bren Events Center. The upgrade features a stunning LED video display with approximate dimensions of 15' high and 50' wide and LED ribbon display with approx. dimension of 2' high and 524' wide spanning across the perimeter walls of Bren Events Center.

In addition, the project included a new LED Scorer's tables, shot clocks, and associated software program, hardware, and training. These enhancements are set to elevate the experience for both our fans and athletes.

Article provided by UC Irvine Facilities Management



Sustainability Corner:
Sustainable Transportation

Transportation and Distribution Services offers a number of sustainable commuting options including carpool matching services, vanpools, subsidized OCTA bus passes, rebates on train tickets, and other convenient, cost-effective options that can significantly reduce your monthly transportation expenses. All [Sustainable Transportation](#) programs include employee incentives for a number of complimentary daily permits on those rare occasions when you drive alone, and a guaranteed ride home program for unexpected emergencies.



Diversity, Equity, & Inclusion:
Understanding Microaggressions

DFA DEI [Conversation Engagements](#) resume in July 2024, starting with the topic of [Understanding Microaggressions](#) designed to increase our awareness and prevention of comments or actions which may occur in daily interactions that subtly and often unconsciously or unintentionally express a prejudice attitude toward members of a marginalized group. Conversation engagements originally launched in 2023 and are part of DFA's [DEI divisional strategic goal](#) which further supports our commitment towards an inclusive culture.

DFA EMPLOYEE PROFILES



Rebecca Trow
Associate Project Manager, Facilities Management

I have been at UC Irvine and in my current position for one month. An associate project manager is involved in managing the design and construction of capital projects, including renovations, expansions, and new facilities and infrastructure. They collect, develop, and analyze technical data to determine project requirements and prepare information regarding specifications, materials, equipment, estimated costs, and completion times. It's a role that wears many hats.

Who is one colleague that deserves praise and recognition? Why? Jane Ngo deserves praise and recognition because, on top of her everyday responsibilities, she is showing me the ropes here at UCI. It is a privilege to learn from her.

After a long day at work, what do you look forward to the most? I look forward to picking up some milk tea and spending time with my partner, daughter, and 15-year-old puppies.

Favorite travel spot? Anywhere and everywhere. My maternal grandma created a tradition in our family that each time a grandchild turned 13, she took them anywhere in the world they wanted to go. Since then, I've been fortunate enough to travel, study, and work abroad --- there are a lot of places I would love to return to and plenty more that I need to see for the first time. At the end of July, my family and I will be headed out to Scotland to visit some old friends and experience the Edinburgh Fringe Festival.

If you were stuck on an island, what three things would you bring? A sharp knife, a pot, and a good book.



Thomas Dacanay
Ergonomist, Environmental Health & Safety

I have worked at UC Irvine and in my current position less than one year. I manage the ergonomics program and provide general safety/injury prevention duties.

What has surprised you most about working in your department or UCI? Everyone is tremendously helpful and friendly.

What are 3 words to describe your department? Friendly, passionate, and determined.

What do you find the most challenging at UCI/department? Compromising with stakeholders for recommendations that will work for all parties involved.

Favorite travel spot? Barcelona, Spain.

If you were stuck on an island, what three things would you bring? A rope, a fire starter, and a machete.

People would be surprised if they knew: Completed three Century rides (cycling). Most memorable was from Fullerton to San Diego in five hours.



Sheila Nguyen
Customer Relations Manager, Transportation and Distribution Services

I have worked at UC Irvine and my current position for 18 years. In my role at Guest & Event Services, I assist patrons with their dynamic parking needs for various campus events. More recently, I have been assisting with the operations and the Transportation and Distribution Services main office by answering customer inquiries and supporting our parking permit sales.

What aspect of your job do you enjoy the most? Working with my amazing team and helping customers with their parking needs.

What are 3 words to describe your department? Fun, innovative, and caring.

After a long day at work, what do you look forward to the most? Going home to a good dinner made by my husband and hearing my kids tell me how their day went.

Favorite travel spot? Kefalonia, Greece.

Before your time at UCI, what was your most interesting or oddest job? I have always worked at UCI, and at one point I worked at the ARC as a rock climbing instructor.

What is the weirdest thing you've ever eaten? Durian (fruit).

DFA NEW HIRES

DFA new hires hired between May 1 to June 30, 2024.

Accounting & Fiscal Services:

- Jesse Madrigal

Design & Construction Services:

- Vanessa Hernandez

Environmental Health & Safety:

- Daniela Bravo
- Thomas Dacanay

Facilities Management:

- Lorena Martin
- Rebecca Trow
- Terence Sy

Police Department:

- Brittany Dean
- Cesar Rodriguez
- Daisy Delgado
- Eliam Trigueros
- Lester Reyes
- Phillip Le
- Ryan Schurmer
- Travis Orr

Procurement Services:

- Ashley Ann Richardson

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